# NEWSLETTER

## Saurus Constructions PTY LTD

**BUILDING INSPECTIONS** 

**POOL INSPECTIONS** 

**PEST INSPECTIONS** 

## **To Our Valued Agents**

We are just reaching out to say a warm thank you for your valued referrals and support for our online booking system

If you are new to our system, welcome we look forward to working with you

## **Keep In Contact**

As always, your feedback is welcome and let us know if you have any queries

Phone the office land line 41210714

Casey - Monday to Friday 9am to 1pm - Process all bookings

Clinton & Rebecca - Saurus Construction Mobile 0428 823 667

Monday to Friday 6am to 7pm

Office email <a href="mailto:bookings@saurusconstructions.com">bookings@saurusconstructions.com</a>
Monday to Friday 9am to 1pm Casey will respond to emails

Contact the Saurus team through our website www.saurusconstructions.com.au

# **LOCK BOXES**

#### **HAVE YOU GOT ONE OF OUR LOCK BOXES YET?**

Saurus Constructions has distributed lockboxes to over 20 companies, allowing us to obtain entry to vacant and unattended homes, with little to no interruption to anyone's day.

How a lock box works once issued

- You set your code of choice Instructions provided click on the link
- You leave in a secure spot
- You advise us of lockbox location and code
   (Agent questionnaire or text Saurus mobile 0428 823 667)

including instructions on how to leave the lockbox for example- if you would like keys and box returned to your office or we can leave onsite after use for the next trade - we are more than happy to have you use to your advantage

Agents are using for vacant homes mostly, but an unexpected change has happened recently with our company not meeting potential buyers onsite, I thought I would take the opportunity to share option with you

Some homeowners / tenants have been happy for our reputable company to conduct our inspection while at work or out for the day – I know this option is not for everyone but it's worth a mention when our lives are so busy If you do not have one of our lock boxes or would like another one, please contact our office

Click on the below link to access the

## Lock Box Manual

# **ONLINE BOOKING**

### **UPDATING OUR ONLINE BOOKING SYSTEM**

Feedback suggests that online booking is making life easier for agents and clients. It's certainly our preferred method, as it gives us more time to focus on the job at hand.

Furthermore, we are constantly striving to improve how we operate (we believe they call this continuous improvement) as we aim to be the best in the industry.

We are at the end of our first week with our new booking system I am happy to report only one sleepless night lol

It is fantastic and working a dream with the hope to make the process even smoother for everyone involved

We have updated our website information including our agent manual for your connivence I have attached some our helpful agent link, but you can always find all the latest information our website

www.saurusconstruction.com.au

Agent Manual - For Agents Q & A - Q & A's - Price List

As always, your feedback is welcome and let us know if you have any queries

# **PROMO PACKS**

### **GET INTO SOME OF OUR MERCH!**

To thank you and your clients, we have a variety of promotional products we'd like to giveaway. A little gift with our QR code linking our clients straight to our website is helping with the online bookings too!

#### **WE HAVE AVAILABLE:**

Keyring torches
Paper clips magnets
Logo keyrings
Flat mint packs
Stress house - for the agents
Keyring measuring tapes (staff favourite)

If you would like one of our promotional packs or a top-up please contact the office and we will get it to you ASAP

Casey is in our office 9.00am to 1.00pm Monday to Friday 07 41210714

# RENT ROLL POOL INSPECTIONS

10% OFF

\*CONDITIONS APPLY

### **7 DAY ACCOUNT**

- MINOR MAINTANCE
- POOL SIGNS
- GATE LATCHES

# DO YOU HAVE A RENT ROLL? Would you like a 10% Discount On Pool Inspections?

#### **HEAR IS HOW IT WORKS**

- Property Managers book minimum of 3 pool inspections
- Payment must be received by the Realestate company ( NOT BY THE CLIENT )

## ONCE WE RECEIVE A REQUEST FOR YOUR POOL-INSPECTION

- Saurus Constructions will issue the property manager a invoice to be paid within 7 Days
- Saurus Constructions will book the 3+ pool inspections for the same time slot and complete ASAP
- Once your payment has been received Saurus Constructions will issue a receipt
- Saurus Constructions will issue you copies of the certificates within 24 hours of completion for your records

#### **DID YOU KNOW?**

Saurus Constructions wants a pool to pass first inspection when its possible

Saurus Constructions will complete minor maintenance at no extra cost

\*Trim Bushes \*Fix Gate Latch \*Fix Fences

We also carry popular equipment for purchase

\*Pool Signs \*Gate Hinges & Latches

Rebecca will always call the property manager for approval if extras are required to pass a pool inspection

\*If equipment is approved - A separate invoice will be issued with 7 Days to make payment