# SAURUS CONSTRUCTIONS OCTOBER UPDATE

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### INSPECTIONS WILL BE UNAVAILABLE

20th October 2023 - 19th November 2023

Clinton & Rebecca are heading to Wagga Wagga to attend their youngest son Luke's March Out Parade with the Australian Army and then heading to Victoria with him to get him settled in.

During this time the office will remain open for all general enquiries and bookings for when they return

Office Hours are Monday to Friday, 9am - 1pm

We apologise for any inconveniences this may cause but appreciate your understanding.

#### AGENT MANUAL

Good news! We have just done a rewrite on our Agent Manual. In our Manual you will find information and step-by-step instructions on

**CLICK HERE** 

- Making Bookings
- Time Frames
- How we use ServiceM8
- · How to order promotional items
- Pricing
- · General information

#### **SERVICEM8**

Saurus Constructions now uses **ServiceM8** for our job system.

This is such a great app which has several features to be able to let our office run smoothly and productively. Bookings are now loaded straight into **ServiceM8** when they are received, and we now run all our job specific information through there. Text Messages and Emails to both the clients and Agents now come through **ServiceM8**.

By doing this it allows all staff members to be able to pick up any information that is needed, and it is now all found in one place.

### **ETA Request**

**ServiceM8** has also got a live tracker link to see how far away we are that is sent to you with ETA message - **So Cool!** 





### PROMOTIONAL GOODS

Do you need to get your hands on some Saurus Constructions Promotional Goods?

We have a variety of promotional products available. These have our QR code linking clients straight to our website & online booking.

We have several different pack options available all our products are free & with free delivery

If you would like one of our promotional packs or a top-up, please contact the office on 41210714 to place an order over the phone or order online - click the link.

**CLICK HERE** 

## CLOSED FOR INSPECTIONS

20TH OCTOBER 2023 TO 19TH NOVEMBER 2023

The Office will remain OPEN during this time

Monday to Friday

9am - 1pm

# Dear Agents

### IT IS A PLEASURE WORKING WITH YOU

Our goal is to make a seamless exchange of vital information and co-ordinating entry for inspections

At Saurus Constructions we value and appreciate your time

We are an independently family run company, we have been working hard to improve, simplify and streamline our back of house operations for ourselves, agents & clients

Please reach out if you would like to catch up for a coffee and go over any of our policies or have me help you navigate our website

### **OUR INSPECTOR - Clinton Bargenquast**

Its important our agents and clients know Clinton's Qualifications, licences & insurance details

https://saurusconstructions.com.au/our-team/clint/

With Clinton's over 30 years' hands on experience in our industry and well respected within in his field, the Saurus Constructions team prides itself on delivering your clients a comprehensive report, great communication & same day reporting

We have a small team constantly working on our website keeping it up-to-date

Everything you need to know about Saurus Constructions, you can find in one place

www.saurusconstructions.com.au

Regards, Rebecca Rargenquest





### LUKE'S MARCH OUT DATE 27TH OCTOBER 2023



Inspections Will Be Unavailable From 20th of October 2023 to 20th of November 2023

Our Office Will Remain Open While We Are Away 9am to 1pm Monday to Friday

